

## **Hill's Canned Dog Food Voluntary Recall**

Hill's Pet Nutrition is voluntarily recalling select canned dog food products due to an elevated level of Vitamin D. Our primary concern is pet health and the safety of your pet. Please visit [Hillspet.com/productlist](https://Hillspet.com/productlist) to learn more.

### **How can I determine if I have a recalled canned dog food product?**

Please examine the SKU number, as well as the lot and date codes on your canned dog food against the list provided for recalled products. If the SKU/lot and date codes match, please return your product to where you purchased for a full refund. Please visit [Hillspet.com/productlist](https://Hillspet.com/productlist) for a full list of affected canned dog food products. **No dry foods, cat foods nor treats are affected.**



### **What should I do if I have some of the recalled cans of dog food product(s)?**

If you have purchased the recalled product you should discontinue feeding and return your product to where you purchased for a full refund.

### **What are the signs my dog has eaten an excess of Vitamin D?**

Vitamin D toxicity is actually very rare. In rare cases, continuous consumption of high levels of vitamin D can result in serious health issues. Dogs ingesting elevated levels of Vitamin D may exhibit signs such as vomiting, loss of appetite, increased thirst, increased urination, excessive drooling and weight loss. Consumers with dogs who have consumed any of the products listed at [Hillspet.com/productlist](https://Hillspet.com/productlist) and are exhibiting any of these symptoms, should contact their veterinarian.

### **What support resources are being offered?**

Hill's has expanded Consumer Affairs hours to 7 days a week

Hill's will pay for the diagnostic screening for elevated vitamin D levels for any pet consuming impacted food

Hill's will pay for continued diagnostic testing for pets with elevated vitamin D levels until they are back to normal

Hill's will reimburse pet parents for medical treatment for an affected pet eating impacted food

Hill's is committed to the highest standards in quality and have introduced even more stringent quality checks into their existing safety processes

Hill's stands behind our 100% Satisfaction Guarantee on all our products

### **Please Contact Hill's Pet Nutrition with any concerns or questions:**

**Call Hill's:** Toll-free: 1-800-445-5777

**Email Us:** [contactus@hillspet.com](mailto:contactus@hillspet.com)